

Easterling, Deborah

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From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 11:43 AM
To: 'Guy Chapman'
Subject: RE: Bring back UBER!!

Dear Mr. Chapman,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Guy Chapman [<mailto:guychapmanjr@gmail.com>]
Sent: Friday, January 23, 2015 9:01 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Bring back UBER!!

This regulation is ridiculous. Uber made the taxi system better in Greenville, SC and now they're banned? Doesn't make sense to me. Please lift the ban!

RECEIVED
JAN 27 2015
PSC-REG
REG STAFF

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 11:43 AM
To: 'Danielle Gredick'
Subject: RE: Uber

Dear Ms. Gredick,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Danielle Gredick [<mailto:ddgredick@gmail.com>]
Sent: Friday, January 23, 2015 4:44 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

Uber prevents drunk driving! That is the most important reason, from my stand point, to not prevent this service! The average 40 something that lives in Mt. Pleasant is unlikely to go out for date night downtown and call a yellow cab! The uber app makes it seamless and SAFE! My husband and I discovered Uber in NYC, we have used it each time we have gone downtown for dinner together! It just makes sense! Please don't prevent this service, which is the future of safe transportation!

RECEIVED
JAN 27 2015
PSC
REGISTRATION

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 11:43 AM
To: 'mike daniels'
Subject: RE: Uber in Charleston

Dear Mr. Daniels,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: mike daniels [<mailto:b25b17@gmail.com>]
Sent: Friday, January 23, 2015 4:21 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber in Charleston

Just a note of comment to the bureaucrats that decided to shut down Uber in Charleston. This is clearly a decision made by someone who hasn't tried to get a cab in Charleston, Mt Pleasant or James Island. Someone who has used city cabs in Charleston would know of the long wait times, (90% of the time being told the cab is on its way and finally showing up 30-45 minutes late). Never being sure what the trip will cost from Mt Pleasant back to home in Charleston (most late night drivers don't turn on their meters and basically tell you what its going to cost). Also, the cost of a cab ride off-peninsula is dependent upon what cab company you get, yellow and green cab prices not to mention the other companies are different, why is that?

And try calling for a cab in Mt Pleasant or James Island after the bars close to get back to Charleston, a minimum 45 minute wait, perhaps the cabs are downtown waiting for the more expensive fares. And even downtown on busy holidays where the drivers don't turn on meters and set their own prices. My cab driver even bragged this past New Years on how much money she'll make that night as "folks will be waving 100 bills in hopes to get a ride".

Uber's app shows where the car is, how soon it will arrive and the cost of the ride AT THE TIME YOU BOOK IT ON YOUR PHONE, and you don't exchange any money or credit cards with the driver, the ride is charged directly to your account on Uber.

I'm sure you'll state public safety reasons for this decision, but again have you ever been in a cab or an Uber car in Charleston? Their cars are newer, cleaner and flat out much nicer than the old cars used as cabs.

Before you decide to shut down Uber I think you should come down and experience the how cabs operate in this part of the world. There must be financial or political benefit to your department to remove Uber or wouldn't be taking away something that clearly benefits the average citizen by providing an option that gives clear and consistent pricing, clear and consistent knowledge of how long until the arrival of a ride.

One last thought, consider a scenario where a person out for the night has had a few too many to drink in Mt Pleasant or James Island. Recognizing that fact they actually consider taking a cab home instead of driving, what's the likelihood that they'll do so because there are no cabs to be found, on hold with the cab company or are told it will be a while before the cab arrives before they just decide its not too far to drive themselves? SC rates of drinking and driving are high enough. Thanks for taking an option away that just might take a few more drunk drivers off the road. Now that's what I call public service. Well done.

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 11:41 AM
To: 'Kerry Broderick'
Subject: RE: Shutting down uber

Dear Kerry Broderick,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Kerry Broderick [<mailto:kbroderickk@gmail.com>]
Sent: Friday, January 23, 2015 2:44 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Shutting down uber

Hello,

I believe uber has created a safer and more convenient way for people to get places. Everyone I know uses uber because it's fast and efficient. It's much faster than a taxi and in Charleston you are always waiting for a taxi and sometimes they never come. People tend to walk or drive after waiting for so long for a taxi which can become extremely unsafe for them and others. We are a city and there is crime here as well and all uber has done is helped people get to and from places safely and quickly. We have lots of tourists visit Charleston and they use uber to help them get around the city safely because they already know how to navigate uber. All uber drives I've had are extremely helpful with recommendations where you don't find with many taxi drivers. The cars have to be clean and well kept which I can't say the same for any taxi I've ever been in. Also, uber has created so many jobs for our locals and we know Charlestons job market is limited. Shutting uber down is only unsafe and would be a very poor decision.

Kerry Broderick

[Faint, illegible handwritten or stamped text]

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 11:41 AM
To: 'Brooke Kellett'
Subject: RE: SOUTH CAROLINA NEES UBER

Dear Ms. Kellett,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Brooke Kellett [<mailto:brookekellett6@gmail.com>]
Sent: Thursday, January 22, 2015 4:09 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: SOUTH CAROLINA NEES UBER

I am a female that has taken rides with friends, family and by myself. Each ride has been safe and gotten me to point a to b safely. PLEASE KEEP UBER

Brooke Kellett
Greenville, SC

RECEIVED
JAN 27 2015
PSC SC
MAIL ROOM